

# TERMS AND CONDITIONS

## **Terri Soper Chiropractic**

**ABN:** 77 529 402 671

**Website:** [www.terrisoper.com.au](http://www.terrisoper.com.au)

**Email:** [info@terrisoper.com.au](mailto:info@terrisoper.com.au)

**Phone:** (02) 6554 6364

### **Clinic Locations:**

- 77 Akala Avenue, Forster NSW 2428
- 41 King Street, Gloucester NSW 2422

**Last Updated:** June 2026

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## Terms and Conditions

Welcome to the **Terri Soper Chiropractic + Mind Body Mentor** website.

By accessing this website, using our online booking system, or attending our clinics, you agree to comply with and be bound by these Terms and Conditions.

If you do not agree with these Terms and Conditions, please do not use our website or online booking services.

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### 1. Acceptance of Terms

By accessing and using this website or booking an appointment with Terri Soper Chiropractic, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.

Terri Soper Chiropractic reserves the right to amend or update these Terms and Conditions at any time without prior notice. Any changes become effective immediately upon publication on this website. We encourage you to review these Terms periodically.

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## 2. Online Bookings and Appointments

Appointments may be made online, by telephone, email or in person.

All online bookings are subject to final confirmation by Terri Soper Chiropractic. Once your appointment has been confirmed, you will receive a confirmation email and/or SMS.

You are responsible for ensuring that all personal and health information provided during the booking process is accurate, current and complete. Terri Soper Chiropractic accepts no responsibility for booking errors or treatment delays resulting from incorrect or incomplete information supplied by you.

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## 3. Cancellation and Missed Appointments

We understand that circumstances change.

If you need to cancel or reschedule your appointment, we request a minimum of **24 hours' notice**.

Appointments cancelled with less than 24 hours' notice, or appointments where a patient does not attend without prior notice, may incur a cancellation fee of up to the full consultation fee.

Repeated missed appointments may result in future bookings requiring payment in advance.

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## 4. Fees and Payment

Payment is required at the time of your consultation unless alternative arrangements have been agreed upon.

Private health insurance claims may be processed through available electronic claiming systems where applicable.

Patients remain responsible for any fees not covered by Medicare, private health insurance or third-party insurers.

Consultation fees are subject to change without prior notice.

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## 5. Website Content and Health Disclaimer

The information contained on this website is provided for general educational and informational purposes only.

While we make every reasonable effort to ensure that the information is accurate and current, Terri Soper Chiropractic makes no guarantees regarding the completeness, reliability or accuracy of the information provided.

Information published on this website is not intended to replace professional healthcare advice, diagnosis or treatment.

Always seek advice directly from your Chiropractor, General Practitioner or another appropriately qualified healthcare professional regarding any health concern or medical condition.

Never disregard professional healthcare advice or delay seeking treatment because of information you have read on this website.

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## 6. Privacy

Your personal and health information is collected, used and stored in accordance with our Privacy Policy and the Privacy Act 1988 (Cth).

By using our website or booking an appointment, you consent to the collection, storage and use of your personal information as outlined in our Privacy Policy.

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## 7. Intellectual Property

Unless otherwise stated, all content appearing on this website, including but not limited to:

- Text
- Graphics
- Logos
- Images
- Videos
- Educational resources
- Website design
- Downloads
- Software and layout

is the exclusive property of Terri Soper Chiropractic and is protected by Australian and international copyright, trademark and intellectual property laws.

No content may be copied, reproduced, modified, published, distributed or republished without prior written permission.

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## 8. Third-Party Websites

This website may contain links to external websites for your convenience.

Terri Soper Chiropractic does not endorse, control or accept responsibility for the content, privacy practices or availability of any third-party websites.

Users access external websites at their own risk.

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## 9. Limitation of Liability

To the maximum extent permitted by Australian law, Terri Soper Chiropractic, its employees, contractors and representatives exclude liability for any direct, indirect, incidental, consequential or special loss or damage arising from:

- Your use of this website;
- Your use of our online booking system;
- Reliance upon information contained on this website;
- Delays, interruptions or technical failures;
- Circumstances beyond our reasonable control.

Nothing contained within these Terms and Conditions excludes, restricts or modifies any rights or consumer guarantees available under the **Competition and Consumer Act 2010 (Cth)** or the **Australian Consumer Law**, where those rights cannot legally be excluded.

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## 10. Governing Law

These Terms and Conditions are governed by the laws of **New South Wales, Australia**.

Any dispute arising from the use of this website or the services provided by Terri Soper Chiropractic shall be subject to the exclusive jurisdiction of the courts of New South Wales.

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## 11. Contact Us

If you have any questions regarding these Terms and Conditions, please contact us.

### **Terri Soper Chiropractic**

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**Email:** [info@terrisoper.com.au](mailto:info@terrisoper.com.au)

**Website:** [www.terrisoper.com.au](http://www.terrisoper.com.au)

### **Forster Clinic**

77 Akala Avenue  
Forster NSW 2428

### **Gloucester Clinic**

41 King Street  
Gloucester NSW 2422

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